

**THE INSTITUTE OF CHARTERED
ACCOUNTANTS (GHANA)**



**NOVEMBER 2006 EXAMINATIONS
(PROFESSIONAL)**

PART 1

**BUSINESS MANAGEMENT
(Paper 1.2)**

Attempt ANY Five (5) Questions

TIME ALLOWED: 3 HOURS

QUESTION 1

Identify and discuss five (5) qualities of a good organizational objective.

(20 Marks)

QUESTION 2

a) Identify and explain four (4) sources of inter-group conflict in an organization.
(12 Marks)

b) Discuss two (2) reasons why conflicts can be useful in an organization.
(8Marks)

(Total: 20 Marks)

QUESTION 3

a) Define human resource management.
(2 Marks)

b) Identify and explain six (6) objectives of a human resource strategy in an organization.
(18 Marks)

(Total: 20 Marks)

QUESTION 4

a) What do you understand by the term “change” in the context of an organization?
(4 Marks)

b) Identify and discuss two (2) internal and two (2) external agents of change in an organization.

(16 Marks)

(Total: 20 Marks)

QUESTION 5

a) Define organization culture. **(2 Marks)**

b) Distinguish between line and staff authority. **(6 Marks)**

c) Write short notes on the following:

i. Job production

ii. Batch production

iii. Flow production

(12 Marks)

(Total: 20 Marks)

QUESTION 6

Identify and explain the five (5) functions of management as seen by Henri Fayol.

(20 Marks)

QUESTION 7

Write short notes on the following

i. Policies

ii. Procedures

iii. Programmes

iv. Rules

v. Budgets

(20 Marks)